

# Quality Certificate

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## Pipette Micro Tips

### Customer Focus:

At Jet, our customers' satisfaction is exactly what we are pursuing. We have good management and product development teams who have years of industry experience. Our cell and tissue culture professionals and our entrepreneurial spirit make us responsive to customer needs. We welcome special requests and work to provide the best and most personal service in the industry.

### Satisfaction Guarantee:

Jet offers a total satisfaction guarantee so you can be confident in your purchasing decision. If for any reason you are not satisfied with the product performance or service provided by Jet, we will either replace or issue a refund for the purchase price of your product.

JET products are manufactured in accordance with ISO 13485 & ISO 9001 quality management systems in a class 100,000 clean room.

\*Sterilization - Product labeled as sterile is irradiated and dosimetrically released upon ISO11137 recommended practices in effect at the time of validation. Sterilization records are reviewed and signed off by qualified personnel for product release. JET BIOFIL products labeled sterile meet a minimum requirement of  $10^6$  SAL (Sterility Assurance Level).

**Non-Pyrogenic** - Products labeled non-pyrogenic have been validated per FDA guidelines on LAL (Limulus Amebocyte Lysate) testing for medical devices and company guidelines. The acceptance level for product is less than 0.03 EU/mL.

**ATP free** - This product has been tested and is free of ATP.

**Autoclave Test** - This product has been autoclaved at 121°C for 20min, and it is integrated without distortion after autoclave.

**DNase & RNase Free** - This product has been tested and is free of any detectable DNase / RNase contamination.

**Nucleic Acid** - This product has been tested and is free of any detectable Nucleic Acid.

**Trace Metal** - All materials are certified metal-free by material manufacturers before they are turned into production which compliance with US Pharmacopoeia guidelines.

**PCR inhibitor** - Products are tested via PCR amplification and gel electrophoresis analysis. Samples must show normal amplification to be considered free of PCR inhibitors.

**Quality Control Testing** - Products are inspected and controlled through whole production processing in accordance with current applicable product specifications and QC SOP. Inspection records are reviewed and signed off by qualified personnel for product release.

\*Items with an asterisk are only for sterilized products.

*Xiao Xiao Ma*  
Quality Director